

Accessibility Policy

Owner: World of Education Ltd

Effective Date: 02/10/2025

Review Date: 02/10/2026

1. Purpose

This policy ensures that World of Education's services, including courses, resources, and online platforms, are accessible to individuals with disabilities. World of Education complies with the Equality Act 2010 and is committed to eliminating discrimination, advancing equality of opportunity, and ensuring inclusion. We are dedicated to promoting inclusion, accessibility, and equality across all areas of teaching, learning, and support.

2. Accessibility Standards

- World of Education will make every reasonable effort to ensure that its website, learning platforms, and digital content are compliant with accessibility guidelines such as WCAG 2.1.
- All course materials, online classes, and resources are to be provided in formats that are accessible to students with various disabilities, including visual and hearing impairments. Available formats may include PDF, large print, audio, video with captions, Easy Read versions, and plain language alongside technical or academic language where helpful.
- If you require a resource to be provided in an alternative format that is not already available, please contact us at info@worldofeducation.online.

3. Communication

- Service users may choose their preferred communication channel, including phone calls, email, live chat, video calls, or online form submissions to contact the World of Education team.

4. Inclusive Practices

- Tutors and employees will receive training on inclusive teaching practices, ensuring that all students, regardless of ability, can access and engage with learning materials.
- Learners are encouraged to notify World of Education if they require specific accommodations.
- During live classes, students are supported with breaks where needed to ensure comfort and accessibility.

5. Continuous Improvement

- World of Education is committed to ongoing efforts to improve accessibility and welcomes feedback from students and staff.
- Feedback on accessibility concerns can be submitted via email at info@worldofeducation.online or through our online feedback form at <https://www.worldofeducation.online/feedback>.

6. Policy Review

This policy will be reviewed annually, or sooner if required, to ensure compliance with the Equality Act 2010, accessibility standards, and best practice. Feedback from learners, parents/carers, tutors, and staff will be considered as part of the review process.

7. Contact

If you have questions about this policy, need resources in an alternative format, or wish to provide feedback on accessibility, please contact:

Email: info@worldofeducation.online

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